

Dear Eurocopter Customer and Supplier

Important Notice: ESAL move from Lanseria to Grand Central Airport

We are pleased to announce that Eurocopter Southern Africa (ESAL) will be relocating to new business premises. The relocation of our business offices and hangar will be effective from 1st week October 2011. Our new business address will be Northwest Hangar Offices and Grid Offices, Grand Central Airport, New Road, Halfway House, Midrand, Gauteng Province. Our new business contact number will be +27 11 266 2600 as of 10th October 2011.

Consequently, and despite all our efforts to avoid any hindrance, our operations and capabilities to perform on requests in a timely manner may be compromised during this move period. Such hindrance could affect us approximately one (1) week before and after our planned move. In order to ensure an optimized transition from our current facilities, we kindly request that all scheduled spares orders and helicopter inspections planned for last week September/ first week October 2011, be expedited and delivered/ performed at least three (3) weeks in advance prior to our planned re-location as, apart from AOG situations, we will not be able to process them during such period. Alternatively, these orders and/ or maintenance activities will have to be processed from our new Grand Central facilities. Although every measure is being put in place to avoid delays, we apologise in advance should our service levels be compromised during the above period of transition.

Further to additional and enhanced customer support capabilities, we believe this new location will offer our valued customers a more modern and convenient venue to continue building on our customer service excellence levels.

Sincerely yours,



Fabrice Cagnat
Chief Executive Officer
Eurocopter Southern Africa (Pty) Ltd